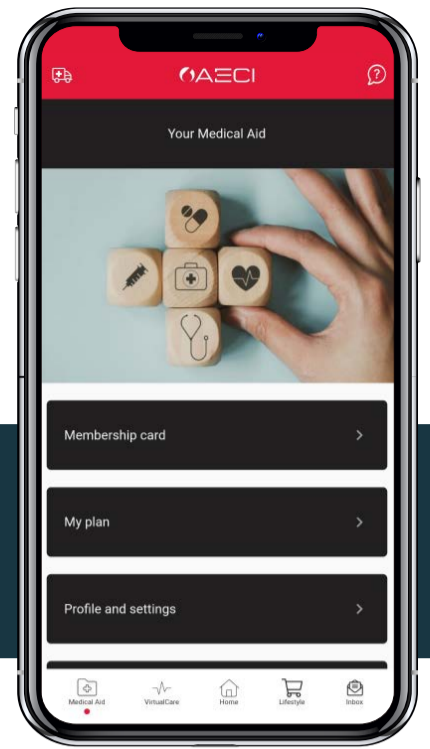


HOW OUR MEMBER APP CAN ENHANCE YOUR LIFE

Our Member App offers you a convenient way to access and manage your medical aid – quickly and easily. It also aims to enhance the health and wellness behaviour of our members, and offers you access to great deals and discounts.



Medical aid made easy

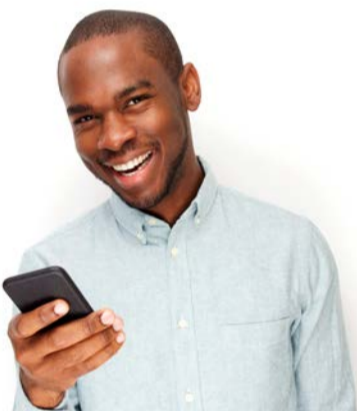
The Member App offers a simple, intuitive, and more personal way to get information about your option, benefits, and your health. Use it to:

- View your benefit balances
- Access and download documents such as tax certificates, monthly statements, and scheme brochures
- Access your digital membership card, everywhere you go
- Access information for emergency contacts
- Update important information for you and everyone on your plan
- View and request hospital and chronic medicine authorisations



You can even consult with a doctor through virtual care!

Weekdays: 08:00–18:00 | Saturdays: 08:00–14:00
Sundays & Public holidays: 09:00–13:00



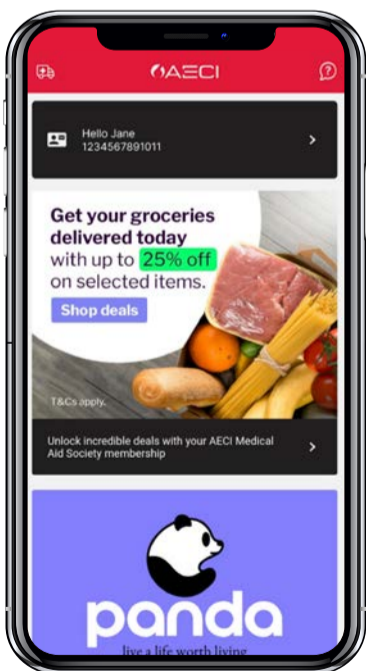
Sort out queries in a flash

If you need help with your medical aid, you can chat to one of our skilled agents through the app in real-time (8:30 am to 17:00 pm, Monday to Friday). With the chat function you can:

- Get answers to your questions right away.
- Get information about benefits and authorisations.
- Follow up on recent claims.



TOP TIP: Be sure not only to **download** the Member App, but also to **register**. That way our agents will have all your information at hand the moment you contact them, making it much easier and quicker to answer your questions or help you with relevant information.



Enhance your wellness, plus enjoy lifestyle rewards and discounts!

This digital wellness solution aims to enhance the health and wellness behaviour of our members and beneficiaries, guiding you to a healthier you. It's free and available to all members and beneficiaries 18 years and older. You can use it to:

- Create your own Avatar.
- Get a health score for yourself and each of your dependants, which you can improve by completing certain health events and being active (linking your phone's fitness app or a wearable fitness device to the app).
- Receive nudges to educate and guide you to a healthier lifestyle.
- Access the AVO store which offers:
 - Lifestyle rewards
 - Discounted deals from more than 7000 different merchants
 - 1% cashback on all purchases
 - Free delivery on orders over R400

If you have not yet downloaded the Member App and registered, what are you waiting for?

It's easy – On Apple, Android and Huawei mobile devices, simply scan the QR code or search for **AECI Medical Aid Society App**.



Download on the App Store



GET IT ON Google Play



Available on the AppGallery